



# PIPELINE SAFETY FOR YOUR COMMUNITY

ENBRIDGE 24-HOUR EMERGENCY PHONE NUMBER

# 888-650-8099

## KNOW HOW TO RESPOND TO A PIPELINE EMERGENCY

1. Immediately phone the toll-free, 24-hour Enbridge emergency number at 888-650-8099.
2. Meet with Enbridge representatives to establish procedures for securing the area or other emergency measures.
3. If Enbridge representatives have not arrived:
  - Shut off all engines and ignition sources in the vicinity of the leak.
  - Secure the site and evacuate nearby residents/onlookers if required.
  - Monitor for hazardous atmospheres.
  - Control and redirect traffic.
  - Provide immediate access to Enbridge representatives.
  - Implement your local emergency plan.

## WHAT NOT TO DO

**DO NOT** enter without permission from Enbridge unless there is an immediate risk to public safety.

**DO NOT** operate pipeline valves or extinguish any pipeline fires.

**DO NOT** create a spark.

## IF YOU RECEIVE AN EMERGENCY CALL FROM THE PUBLIC

1. Advise the caller that Enbridge representatives will arrive at the scene as soon as possible.
2. Advise the following at your discretion:
  - Move as far away from the leak as possible.
  - Do not touch any liquid or vapor that may have come from the pipeline.
  - Do not drive into the area or start your car.
  - Do not light a match.
  - Do not turn on or off anything that may create a spark.
  - Do not operate pipeline valves.
  - If an evacuation center has been designated, advise the caller of the location.
3. Immediately phone the toll-free, 24-hour Enbridge emergency number at 888-650-8099.

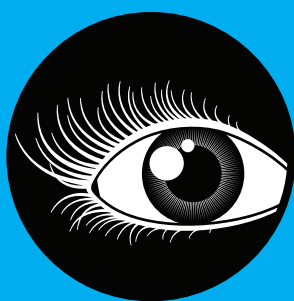
## ALWAYS DIG WITH "CARE"

**C**all Before You Dig  
**A**llow required time for markings  
**R**espect the marks  
**E**xcavate carefully

All pipeline markers provide the name of the operator, the emergency number and the product being transported.

## KNOW THE WARNING SIGNS

YOU MIGHT SEE:



- Liquid on the ground
- Discolored snow or vegetation
- Oily sheen on water surfaces

YOU MIGHT HEAR:



A roaring, blowing or hissing sound

YOU MIGHT SMELL:



An unusual petroleum, skunk or rotten egg odor



Know what's below.  
**Call before you dig.**

We welcome your questions and comments.

Call 1-877-799-2650, send an email to [USpublicawareness@enbridge.com](mailto:USpublicawareness@enbridge.com) or visit [enbridgeUS.com/publicawareness](http://enbridgeUS.com/publicawareness).

To find the location of transmission pipelines in your area, visit [npms.phmsa.dot.gov](http://npms.phmsa.dot.gov).

